

RODENT INFORMATION & TREATMENT PREPARATION

What you need to know about rodents

- The two most common rodents in the Northeast are Norway rats and house mice
- Proper identification of the type of rodent involved is key to solving infestations
- Rodents consume and contaminate food and can transmit diseases and parasites to other animals and humans
- Rodents can survive in almost any environment in and around buildings, open fields, woods, gardens, and wherever garbage is kept
- Rodents are good swimmers & climbers and can enter structures via sewers, beneath doors, through walls, or squeezing through remarkably small holes
- Rodents can have 6 or more litters per a year, having 5-8 young in per litter
- Rodents are generally more active at night, though they may feed during daylight hours if certain conditions exist
- Rodents memorize pathways and locations of food and water and quickly recognize new objects such as traps and baits.



Health significance of rodents

- Rodents consume and contaminate food and animal feed. They also damage packaging materials in which food is stored in.
- Rodents can damage structures, electrical wires, coolers, computer wires, and more by their propensity for gnawing
- Rodent infestations can develop in astonishingly short periods of time
- Rodent infestations invite filth odors and secondary fly problems

Where rodents come from

- In the city, rodents can come from sewers, adjacent buildings, outdoors (especially where trash is kept, or vegetation is allowed to grow thick).
- In suburban areas, rodent can invade from fields, woods, or anywhere near trash storage areas.
- Rodents can also be found along waterways, streams, and beaches.
- Rodents can live in homes, grocery stores, warehouses, offices buildings, food establishments, schools, hospitals, and virtually any other place where food, water, and shelter is available.

How to prepare for treatment

- It is essential that during treatment, rodents have no alternative but to feed on the baits we provide to them via bait stations or traps. This means foods should be stored in air-tight containers or kept in the refrigerator during the treatment period. Trash barrels should not contain any food debris (crumbs, wrappers, empty jars & bottles) as rodents will seek these areas and avoid our baits.
- Sanitation, now more than ever, is critical. Especially during the next 2–3 weeks, do not allow pet foods, cookies, chips, etc., to remain out in the open when not in use. REMEMBER: Just a few ounces of crumbs can support several rodents for weeks.
- Part of the treatment involves patching of holes to stop rodents from entering your living areas, a process called exclusion. We request closet floors be clear of any belongings so that we may inspect. Additionally, we request that cabinets below kitchen and bathroom sinks be completely emptied. Also, if there's a storage drawer under your stove, please have it emptied for our technician.

After the treatment

- In most cases, a combination of rodenticide baits and traps will be the methods employed to eliminate the existing rodent infestation. Baits take time to work, and traps require maintenance. Generally improvement of the situation is apparent in 10–14 days.
- The use of baits can significantly increase the chances of rodents expiring on the inside of the structure. This is unpredictable or unpreventable reality of this method. If this possibility is of great concern to you, please discuss the matter with your service technician during the service visit.
- If rodents are observed in our traps, simply call us and we'll be by to remove the trap(s).
- DO NOT allow children or pets to be unsupervised in any of the treatment areas.
- Baits are kept in tamper-resistant bait stations, however dogs or children may still find ways to breach the locking mechanisms. IN THE EVENT OF ACCIDENTAL CONSUMPTION OF ANY BAIT PRODUCT, SEEK IMMEDIATE MEDICAL ATTENTION AND CONTACT THE POISON CONTROL HOTLINE AT 617-232-2120.

About the treatment

- You have the right to know what products are used in your home as part of the rodent treatment. Please don't hesitate to contact us at anytime for Material Safety Data Sheets and labels.
- It is not necessary to vacate your home during treatment, though we do request that children and pets be vacated during the actual treatment
- Treatments take time to work, but best results become apparent in 10–14 days
- If you have a lot of clutter in your home, it will complicate the treatment and delay results. It is strongly recommended that unnecessary items be eliminated from your home and the building.
- Potentially infested items from your home must be discarded from the building in a manner that prevents spreading the problem elsewhere in the building
- Follow-up treatments are generally scheduled either at 2 or 4 week intervals, and additional preparations may be required

REST ASSURED, WE'RE THE BEST AT WHAT WE DO & WE TRULY CARE ABOUT YOU.